

 <p>ACSA FREIGHT FORWARDER REACHING DESTINATIONS SINCE 1978</p>	QUALITY MANAGEMENT SYSTEM	
	QUALITY POLICY	QUA-PO-01 01 Version
		Date: 05/10/2020
		Page 1 of 1

QUALITY POLICY

ACSA S.R.L. is a service provider company created in 1978 specialized in **AIR AND MARITIME INTERNATIONAL GOODS TRADE.**

ACSA has implemented a Quality Management System aiming at improving its customers' and stakeholders' satisfaction level by fulfilling their needs and the requirements endorsed by the company. To carry out the previously mentioned activity, ACSA has taken into account our Services Quality Management criteria according to ISO 9001:2015 Compliant and the Distribution Good Practices (GDP).

In order to accomplish this policy, **ACSA** has assumed the following guideline:

- To develop the personnel's skills ensuring them with continuous training and awareness as to their tasks' quality and accomplishment.
- To earn customers' public recognition and satisfaction.
- To enhance the general performance and effectiveness of our organization based on a managing process which enables us to administer our activities and resources, while we handle the issues arising from each process.
- To encourage the Service Quality Management within our processes by improving the management of our resources.

This Quality Policy progresses continuously along with the Company. This is the reason why the policy is under review for its ongoing adaptation in the Revision System by the Managers. The before mentioned policy has been considered as a frame of reference in order to set and examine the quality goals.

Senior Management
Gonzalo Benitez